



## Success Story:

# Lisa Thompson

Lisa has worked at SRVS Industries for more than thirty years. In February, Lisa transitioned out of the workshop into community based employment at Medtronic as part of the Employment First Initiative.

SRVS is one of two service providers in Tennessee to participate in the initiative which transitions people supported in day facilities into community employment. Lisa always expressed an interest in working in an office environment. With assistance from SRVS Community Employment services, Lisa successfully landed a job as a general clerk.

The job is customized and carved for both Lisa and Medtronic, matching her abilities to the unmet needs of the company. "Lisa is one of the first people with a developmental disability to be hired by Medtronic," said Charles Henderson, Lisa's supervisor. "She is not afraid to take on any challenge. She is a very eager worker and motivates us all."

One of Lisa's primary responsibilities is to assist in setting up luncheon meetings in several conference rooms at the Museum of Modern Spinal Surgery and throughout the company. The meetings at the museum bring in doctors who are guests from round the world. She has learned to set the tables, and when the lunch is over, she gathers the dishes, rinses them and places them in the dishwasher.

"Charles means so much to me," said Lisa. "He and my job coach, Louis Moses, have given me the chance to work at things I like to do. I love it here." Lisa has excelled at her job duties and is enhancing her skills while on the job. Since joining Medtronic, she has learned how to log into a PC, navigate pages, clock in and out, and review her weekly calendar for assignments and messages from her supervisor. She is also honing her typing skills and learning how to use a labeling machine to create labels for a new filing project.